**What is claimed is:**

1.    A method for use in a first device to configure a second device to perform data synchronization with the first device, comprising:

   transmitting to the second device, via a communication connection, instructions for
5  generating a user interface on the second device, the user interface being programmed to elicit from a user at the second device information identifying a personal information manager (PIM) used on the second device, and to transmit the information to the first device via the communication connection; and

   providing to the second device via the communication connection a synchronization
10  package based on the PIM-identifying information, the synchronization package including a synchronization application, the synchronization application being installed on the second device, the user interface also being programmed to elicit from the user synchronization information regarding data to be synchronized, and to provide the synchronization information to the synchronization application installed on the second device.

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2.    The method according to claim 1, wherein the synchronization information is provided to the synchronization application via a component object model (COM) interface.

3.    The method according to claim 1, wherein the PIM-identifying information is
20  provided by the user.

4.    The method according to claim 1, wherein the PIM-identifying information is determined by the user interface by detecting settings on the second device.

25    5.    The method according to claim 1, further comprising obtaining by the first device identifying information from the user.

6.    The method according to claim 1, wherein the synchronization information comprises folder names and locations.

7.     The method according to claim 1, wherein the synchronization information comprises synchronization direction and synchronization schedule.

5     8.     The method according to claim 1, wherein the first device is a server.

9.     The method according to claim 8, wherein the server is network-based.

10.     The method according to claim 9, wherein the network is the Internet.

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11.     The method according to claim 9, wherein the network is a local area network.

12.     The method according to claim 9, wherein the network is the public switched telephone network.

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13.     The method according to claim 8, wherein the server is accessed through an information assistance service.

14.     The method according to claim 1, wherein the first and second devices are
20     connected to each other.

15.     The method according to claim 1, wherein the first and second devices communicate with each other wirelessly.

25     16.     A method for use in an information assistance service server to configure a device to perform data synchronization with the server, comprising:
         transmitting to the device, via a communication connection, instructions for generating a user interface on the device, the user interface being programmed to elicit from a user at the

device information identifying a personal information manager (PIM) used on the device, and to transmit the information to the server via the communication connection; and

      providing to the device via the communication connection a synchronization package based on the PIM-identifying information, the synchronization package including a

5     synchronization application, the synchronization application being installed on the device, the user interface also being programmed to elicit from the user synchronization information regarding data to be synchronized, and to provide the synchronization information to the synchronization application installed on the device.

10        17.    The method according to claim 16, wherein the synchronization information is provided to the synchronization application via a component object model (COM) interface.

        18.    The method according to claim 16, further comprising obtaining identifying information from the user.

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        19.    The method according to claim 16, wherein the server is network-based.

        20.    The method according to claim 19, wherein the network is the Internet.

20        21.    The method according to claim 19, wherein the network is the public switched telephone network.

        22.    An apparatus for configuring a device to perform data synchronization with the apparatus, comprising:

25     a communication interface for transmitting to the device, via a communication connection, instructions for generating a user interface on the device, the user interface being programmed to elicit from a user at the device information identifying a personal information manager (PIM) used on the device, and to transmit the information to the apparatus via the communication connection; and

a processor for providing to the device via the communication connection a synchronization package based on the PIM-identifying information, the synchronization package including a synchronization application, the synchronization application being installed on the device, the user interface also being programmed to elicit from the user synchronization

5    information regarding data to be synchronized, and to provide the synchronization information to the synchronization application installed on the device.

23.    The apparatus according to claim 22, wherein the synchronization information is provided to the synchronization application via a component object model (COM) interface.

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24.    The apparatus according to claim 22, wherein the PIM-identifying information is provided by the user.

25.    The apparatus according to claim 22, wherein the PIM-identifying information is

15    determined by the user interface by detecting settings on the device.

26.    The apparatus according to claim 22, wherein identifying information is obtained from the user.

20    27.    The apparatus according to claim 22, wherein the synchronization information comprises folder names and locations.

28.    The apparatus according to claim 22, wherein the synchronization information comprises synchronization direction and synchronization schedule.

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29.    The apparatus according to claim 22, wherein the apparatus is a server.

30. The apparatus according to claim 29, wherein the server is network-based.

31. The apparatus according to claim 30, wherein the network is the Internet.

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32. The apparatus according to claim 30, wherein the network is a local area network.

33. The apparatus according to claim 30, wherein the network is the public switched telephone network.

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34. The apparatus according to claim 29, wherein the server is accessed through an information assistance service.

35. The apparatus according to claim 22, wherein the apparatus and the device are connected to each other.

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36. The apparatus according to claim 22, wherein the apparatus and the device communicate with each other wirelessly.